

# All-Clad MANUFACTURER'S LIMITED WARRANTY

 : [www.all-clad.com](http://www.all-clad.com)

*With a strong commitment to the environment, All-Clad electrical products are repairable during and after the warranty period. Before returning any defective products to the point of purchase, please call All-Clad consumer service directly at the phone number below for repair options. Your help to sustain the environment is appreciated!*

## The Warranty

This electrical product or product with batteries is guaranteed by All-Clad for a period of **2 years** against any manufacturing defect in materials or workmanship, starting from the date of your purchase or delivery – if later.

The manufacturer's warranty by All-Clad is an extra benefit which does not affect consumer's Statutory Rights.

The All-Clad warranty covers all costs related to restoring the proven defective product so that it conforms to its original specifications, through the repair or replacement of any defective part and the necessary labor. At All-Clad's choice, a replacement product may be provided instead of repairing a defective product. All-Clad's sole obligation and your exclusive resolution under this warranty are limited to such repair or replacement.

## Restriction for non-domestic use

In case of non-domestic and/or non-private use, only the All-Clad commercial warranty is applicable and limited to 1 year.

## Conditions & Exclusions

The All-Clad warranty only applies within the United States and Canada, and is valid only on presentation of a proof of purchase.

For warranty service please contact All-Clad Consumer Service using the appropriate toll free number or website listed below. A consumer service representative will personally assist you with the evaluation, repair or replacement of your product at the closest All-Clad service center.

All-Clad has no obligation to repair or exchange any product for which a proof of purchase or delivery is not provided.

This warranty will not cover any damage which occurs as a result of misuse, negligence, failure to follow All-Clad instructions, use on current or voltage other than as stamped on the product, or a modification or unauthorized repair of the product. It also does not cover normal tear and wear, maintenance or replacement of consumable parts, and the following:

- using the wrong type of water or consumable
- scaling (any de-scaling must be carried out according to the instructions for use);
- ingress of water, dust or insects into the product;
- mechanical damages, overloading
- damages or bad results due to wrong voltage or frequency
- accidents including fire, flood, lightning, etc
- extensive professional use as part of a company's main activity
- damage to any glass or porcelain ware in the product

This warranty does not apply to any product that has been tampered with, or to damages incurred through improper use and care, faulty packaging by the owner or mishandling by any carrier.

The All-Clad manufacturer's warranty applies only for products purchased and used in USA & Canada. Where a product is purchased in one country and then used in another one:

- a) The All-Clad guarantee does not apply in case of non conformity of the purchased product with the local standards, such as voltage, frequency, power plugs, or other local technical specifications
- b) The repair process for products purchased outside the country of use may require a longer time if the product is not locally sold by All-Clad
- c) In cases where the product is not repairable in the new country, the All-Clad guarantee is limited to a replacement by a similar product or an alternative product at similar cost, where possible.

## Consumer Statutory Rights

**THIS ALL-CLAD WARRANTY DOES NOT AFFECT THE STATUTORY RIGHTS YOU MAY HAVE OR THOSE RIGHTS THAT CANNOT BE EXCLUDED OR LIMITED, NOR RIGHTS AGAINST THE RETAILER FROM WHICH YOU PURCHASED THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. YOU MAY ASSERT ANY SUCH RIGHTS IN YOUR SOLE DISCRETION.**

## Additional information

Accessories, Consumables and end-user replaceable parts can be purchased, if locally available, as described in All-Clad internet site.

<b>U.S.A.</b>	GROUPE SEB USA 2121 Eden Road Millville, NJ 08332  1-800-255-2523
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